

## **Afternoon Tea FAQs**

### **Do I have to pre-book Afternoon Tea?**

Yes, pre-booking for Afternoon Tea is essential, unfortunately we are unable to accept walk-ins.

### **Do you take bookings for Afternoon Tea?**

Our Afternoon Teas need to be booked at least two days in advance of the day you wish to join us for Afternoon Tea. You can contact The Bothy on 01904 401028. At the time of booking a table, we request that you let us know which two sandwich fillings each person would like also.

### **When shall I ring up to book an Afternoon Tea?**

We recommend phoning us before 11.15am or after 2.30pm as we tend to be a lot busier over the lunchtime period. If we don't answer, please leave us a voicemail with your name and number and we will ring you back. Our number is 01904 401028.

### **Do you offer a Gluten Free Afternoon Tea?**

We are able to offer NGCI Scone and sandwiches.

### **Do you offer a Vegetarian Afternoon Tea?**

We offer two sandwich choices that are vegetarian; Cheddar & Onion Marmalade and Free-Range Egg Mayonnaise. All other components of the Afternoon Tea are vegetarian.

### **What are the sandwich choices?**

Our sandwiches are available on either white or brown bread and the filling choices are:

- Cheddar & Onion Marmalade
- Free-Range Egg Mayonnaise
- Tuna Mayonnaise
- Prawn Mayonnaise
- Coronation Chicken
- Home-Roast Ham, Tomato Jam & Sliced Tomato
- Smoked Salmon & Cream Cheese

### **What is included in the Bothy Afternoon Tea?**

Sandwiches with a choice of two fillings per person, fruit scone, jam & clotted cream, cake selection and a pot of tea.

### **What is included in the Sparkling Afternoon Tea?**

Sandwiches with a choice of two fillings per person, fruit scone, jam & clotted cream, cake selection, pot of tea and a glass of no-alcohol Sparkling White or Rose "Wine".

### **When I book, will a table be reserved for me?**

Customers are kindly advised that when booking an Afternoon Tea they are not booking a table reservation. Please join the restaurant queue and a table will be allocated to you. Please then pop to the Counter to inform us of the pre-order of Afternoon Tea and order your drinks and pay for your Afternoon Tea, we will then bring it all out to your table.

### **Can I use my voucher at the Scarborough Coffee Shop?**

No, the voucher is only valid for The Bothy at our York Garden Centre. The Gardeners Choice Coffee Shop at Scarborough has a separate Afternoon Tea voucher available to purchase, directly from them.

### **When do you serve Afternoon Tea?**

Afternoon Tea is served 12pm – 3pm Monday – Saturday. Unfortunately, we do not serve Afternoon Tea on a Sunday.

### **I have received a voucher, how long is it valid for?**

Our Afternoon Tea vouchers are valid for **one year** from the date it was purchased. The date of purchase can be found on the back of the voucher in the right-hand corner.

### **Where is the Afternoon Tea served?**

The Afternoon Tea is served within The Bothy Coffee Shop at Dean's Garden Centre, Stockton Lane, Stockton on the Forest, York, YO32 9UE.

### **Can I swap the pot of tea for an alternative drink?**

We are able to swap the pot of tea for an alternative of Filter Coffee, Diet Coke, Coke, Orange Juice, Sparkling or Still Water.

### **Is the pot of tea unlimited?**

You receive a pot of tea with each Afternoon Tea, if you require another drink, they will need to be purchased separately at the counter.

### **Can I use my Afternoon Tea voucher for alternative items on the menu?**

Unfortunately, the Afternoon Tea voucher is to be used against the purchase of Afternoon Tea. We are unable to swap the voucher amount for an alternative item on the menu.

### **My voucher has run out of date, can I still use it?**

Unfortunately, all vouchers are valid for a year and in line with many other establishments we feel this is enough time to use your Afternoon Tea voucher. If the voucher is out of date, we will not be able to honour it for you.

### **I only want one type of sandwich; do I have to order two?**

If there is only one type of sandwich that you like, that is no problem, we will just make up the required sandwich choice for you.

### **I want to book an Afternoon Tea for a special occasion, can we decorate?**

We would be delighted in hosting your special occasion, please advise us at the time of booking what the special occasion is. You are more than welcome to bring in a balloon or two and we will be able to provide a table cloth.

### **If I don't eat all of my Afternoon Tea, can it be boxed up and taken home?**

Of course, it can, just inform a member of staff and we will be able to bring over some boxes allowing you to pack it up to take home.

### **We have booked Afternoon Tea and are now unable to attend, can we rebook?**

If you are unable to attend, we ask you let us know as soon as possible, but no later than 10am the morning of the booking. Once you have let us know, we will be delighted to book you in at a more suitable time.