

COVID-19 Measures

We politely ask that you continue to wear a face covering within the Inside areas of the Garden Centre and Coffee Shop, unless medically exempt. We appreciate your cooperation with this. Please ensure you wear your face covering properly, covering both your nose and mouth.

Here are some of the measures we have kept in place to help customers and our staff members to keep safe when visiting the Garden Centre and Coffee Shop.

If you are planning a visit, we'd love to see you, and we truly appreciate your custom but when visiting please remember:

- **Our York Garden Centre is open:**
9.00am to 5.00pm – Monday, Wednesday, Thursday, Friday & Saturday
9.00am to 7.30pm – Tuesday
10.00am to 4.30pm – Sunday (*Browsing only until 10.30am on a Sunday*)
- **The Bothy Coffee Shop is open:**
9.00am – 4.00pm – Monday, Wednesday, Thursday, Friday & Saturday (*last food orders 3.30pm*)
9.00am – 7.00pm – Tuesday (*last food orders 6.30pm*)
10.00am – 4.00pm – Sunday (*last food orders 3.30pm*)
- **Our Scarborough Garden Centre is open:**
9.00am to 5.00pm – Monday – Saturday
10.30am to 4.30pm – Sunday
- **The Gardener's Choice Coffee Shop is open 9.30am – 4.30pm Monday to Saturday and 10.00am – 4.30pm on a Sunday (*last food orders 4.00pm*).**
- **We have a one-way system, on the main pathways of the Garden Centre.** Our staff will be happy to guide and direct customers if required.
- **Sanitising Stations.** They are still located throughout the Garden Centre and Coffee Shop, please continue to use them.
- **Be respectful to our staff and other shoppers.** Let's all give each other space.
- **Trolleys and Baskets are located at the Entrance Door.** Please help yourself to our virucidal spray and blue roll to wipe your trolley down.
- **Perspex Screens.** We have kept the perspex screens at the Information Desk and Tills.
- **Please pay by credit / debit card if possible.** We are encouraging contactless or card payments, but we are still accepting payment by gift vouchers, gift cards and cash.
- **Please DO NOT enter the Garden Centre if you have any symptoms of COVID-19 including a high temperature, loss or change to your sense of smell or taste or a new, continuous cough.** We have clear signs at the entrance doors regarding this.

As a business we are ensuring that additional cleaning of phones, staff radios, door handles, stair banisters, and credit card machines is regularly taking place to help keep our staff and customers safe.

We are closely monitoring advice and updates given by the Government, Public Health England, HSE and WHO.